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## RTC launches myRTCpara app to allow paratransit riders and caretakers to book, cancel and manage rides with the touch of a button

<u>Click to Tweet</u>: Calling all <u>@RTCSNV</u> paratransit customers and caretakers! MyRTCpara is making it easier to manage rides. Enroll today! Visit myrtcpara.rtcsnv.com or download the myRTCpara app.

LAS VEGAS – The Regional Transportation Commission of Southern Nevada (RTC) added a mobile app option to its web-based tool to enhance the online trip management process for paratransit certified customers and caretakers. Through the myRTCpara website and app, customers can book new trips, check and cancel existing reservations, track vehicles, access estimated pick-up times and additional services.

"We are constantly looking for ways to improve access, convenience and equity for our passengers, especially for one of the most vulnerable populations we serve," said MJ Maynard, RTC CEO. "We encourage our paratransit customers and their caretakers to take advantage of these ride management tools that give them greater flexibility and control over their trips."

In addition to booking and managing trips, myRTCpara also provides:

- Vehicle number
- Trip history
- Account information

For more information and to watch a tutorial on the program, RTC paratransit customers can log onto <a href="mayRTCpara.rtcsnv.com">myRTCpara.rtcsnv.com</a> or download the myRTCpara app via the apple app store or google play to enroll and get started today.

For more information, visit. rtcsnv.com

## About the RTC

The RTC is the transit authority, designated metropolitan planning organization, regional traffic management agency and administrator of the Southern Nevada Strong comprehensive regional plan for the Las Vegas valley. The RTC's vision is to provide a safe, convenient and effective regional transportation system that enhances mobility and air quality for citizens and visitors. The RTC encourages residents and visitors to use a variety of transportation choices to help reduce traffic congestion, clean the air and improve the quality of life in Southern Nevada. For more information about the RTC and its major initiatives or to download its transit appride RTC, visit rtcs nv.comand stay informed by subscribing to our blog.