FOR IMMEDIATE RELEASE: July 23, 2021

MEDIA CONTACTS: Karen Castro, RTC, (702) 676-1698 office, CastroK@rtcsnv.com

Sue Christiansen, RTC, (702) 676-1891 office, ChristiansenS@rtcsnv.com

RTC launches myRTCpara, a dedicated site to manage paratransit rides efficiently online

The website allows paratransit riders and caretakers to book, cancel, and manage rides

<u>Click to Tweet</u>: Calling all <u>@RTCSNV</u> paratransit customers and caretakers! MyRTCpara is making it easier to manage rides online. Learn how to enroll at myrtcpara.rtcsnv.com

LAS VEGAS – The Regional Transportation Commission of Southern Nevada (RTC) launched a webbased tool to enhance the online trip management process for paratransit certified customers and caretakers. The myRTCpara website can book new trips, check and cancel existing reservations, track vehicles, access estimated pick-up times and additional services.

"The launch of myRTCpara is another way we are improving access, convenience and equity for one of the most vulnerable populations we serve," said MJ Maynard, RTC CEO. "We encourage our paratransit customers and their caretakers to take advantage of this new tool that allows them to access and manage trip information in real time."

In addition to booking and managing trips online, myRTCpara also provides:

- Ride notifications via email
- Vehicle number
- Trip history
- Account information

While this service is currently available on web browsers via computer, tablet and smart phone, the RTC is currently developing a myRTCpara mobile app set to launch by fall 2021. RTC paratransit customers can log onto myRTCpara.rtcsnv.com to enroll and get started today.

For more information, visit. rtcsnv.com

About the RTC

The RTC is the transit authority, designated metropolitan planning organization, regional traffic management agency and administrator of the Southern Nevada Strong comprehensive regional plan for the Las Vegas valley. The RTC's vision is to provide a safe, convenient and effective regional transportation system that enhances mobility and air quality for citizens and visitors. The RTC encourages residents and visitors to use a variety of transportation choices to help reduce traffic congestion, clean the air and improve the quality of life in Southern Nevada. For more information about the RTC and its major initiatives or to download its transit app rideRTC, visit rtcsnv.com and stay informed by subscribing to our blog.