

# ADA 30TH ANNIVERSARY

## 30 Things to Know About ADA on the 30th Anniversary



The **Americans with Disabilities Act of 1990 (ADA)** was signed into law by President George H.W. Bush on July 26, 1990.



**July 26, 2020 marks the 30th Anniversary** of the Americans with Disabilities Act (ADA). [Click here to see a full timeline of the ADA.](#)

The ADA guarantees individuals with disabilities **equal access to public transportation.**



According to the Survey of Income and Program Participation (SIPP 2010), there are **56.7 million persons with disabilities in the U.S.**

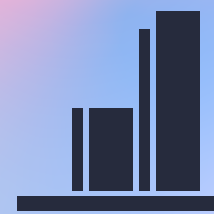
13.7% of Americans with a disability have a mobility disability, with serious **difficulty walking or climbing stairs.**



The **FTA works to ensure nondiscriminatory** transportation to enhance the quality of life for Americans.

The **International Day of Persons with Disabilities (IDPD or IDPwD)** is celebrated worldwide on December 3 to increase understanding and awareness of disability issues.

From 1990 to 2019, buses that are **ADA-accessible increased from 51% to 99.8%.**



All vehicles used for service in the RTC system are **100% ADA-accessible.**



RTC paratransit service operates **24 hours a day, 365 days a year**, to those who are determined not functionally able to use the RTC's fixed route transit service independently.

Approximately **20.5K individuals** are certified RTC paratransit riders.



The RTC made **1.3M paratransit passenger trips** in Fiscal Year 2019.



The **RTC paratransit service** area operates within the fixed route service area and by law is extended  $\frac{3}{4}$  of a mile beyond the current RTC fixed route service area.

RTC paratransit customers can **pay fare on board vehicles, or purchase passes online, by mail or in person.**

**RTC RideCheck** is an online tool that allows customers to book new trips, as well as confirm and cancel existing reservations, 24 hours a day.

**The RTC's Paratransit Customer Ride Notification System** allows clients to receive reminders about upcoming trips.

It costs the RTC approximately \$33 to transport a paratransit customer one way. RTC paratransit customers pay a **\$3 fare for each one-way trip.**



According to the RTC's transit report card, the latest **average on-time performance for paratransit rides was 95%.**

The RTC received **516K paratransit phone calls** from customers in Fiscal Year 2019.



The RTC's Certification Department conducted **5.7K in-person interviews** in Fiscal Year 2019.



The RTC made **63,174 senior transportation trips** in Fiscal Year 2019.

The RTC has a 14,700 square-foot **Mobility Training Center (MTC)** to teach people with disabilities how to use fixed route transit service.

In Fiscal Year 2019, the RTC **trained 1.1K customers** to use public transit at the MTC.



RTC mobility-trained customers access and ride fixed route more than **3.2K times per month.**



**Personal Care Attendants (PCAs)** can ride all paratransit services at no cost to assist certified passengers who need additional assistance.

The RTC's free **Securement Assistance for Everyone (SAFE)** Program provides the installation of yellow tether straps on mobility devices to ensure safe and proper securement on RTC transit vehicles.

**Tax incentives** are available to encourage compliance with ADA. Go to [adata.org/factsheet/quicktips-tax](https://adata.org/factsheet/quicktips-tax) for more.

The **ADA National Network** offers a variety of ADA services. Visit [adata.org](https://adata.org).



**Free ADA National Network web courses** are available at [adata.org/factsheet/ADA-overview](https://adata.org/factsheet/ADA-overview).

Information specialists can answer **ADA questions** via a toll free hotline at **1-800-949-4232**, Monday – Friday, 9 a.m. – 5 p.m.

