

FOR IMMEDIATE RELEASE: June 3, 2020

MEDIA CONTACTS: Zac Prudhomme, RTC, (702) 676-1743 office, PrudhommeZ@rtcsnv.com

Sue Christiansen, RTC, (702) 676-1891 office, ChristiansenS@rtcsnv.com

RTC to resume front-door boarding and fare will be required starting June 7

Health and safety measures will continue to help safeguard riders against the spread of COVID-19

<u>Click to Tweet</u>: <u>.@RTCSNV</u> front-door boarding returns on 6/7, allowing customers to pay fare. Please continue wearing face coverings & practicing #socialdistancing when possible. For a touchless boarding process, download and use rideRTC to purchase digital fares ahead of time. #InItTogetherSNV #RTCSNV

LAS VEGAS – The Regional Transportation Commission of Southern Nevada (RTC) will resume front-door boarding starting on Sunday, June 7, and customers are required to pay their fare upon boarding. Customers will be able to access the farebox and mobile ticket validator in the front of the bus to pay fare, or they can purchase a paperless pass via the rideRTC mobile app.

To promote social distancing, speed up boarding and provide a touchless boarding process, the RTC encourages customers to take advantage of digital passes on rideRTC. The free app is available for download from the <u>Google Play Store</u> or <u>Apple App Store</u>. However, purchasing paper passes and paying with cash through the on-board fareboxes remain options.



"The RTC is proud to play an essential role in our region's economic comeback, and we look forward to helping our customers as we get through the COVID-19 crisis together," said Francis Julien, RTC deputy chief executive officer. "We are welcoming back many of our customers as our communities reopen, but we are also continuing to promote safety first and urging customers to be just as vigilant."

To help prevent the spread of germs, customers are encouraged to continue to wear face coverings. Additionally, the following health and safety measures will remain in place until further notice:

- Cleaning and disinfecting all RTC fixed route and paratransit vehicles daily.
- Providing more space on routes by incorporating as many larger, high-capacity 60-foot or double-decker buses as possible, even on routes that do not typically need them.
- Reducing close-proximity seating on buses with signs on seats that prompt riders to sit farther apart.
- Promoting social distancing in our transit centers with limited customer presence (10 max) and a 10-minute limit per customer.
- Using driver safety doors to promote distance.

Residential transit routes will continue operating on a Sunday schedule until further notice.

<u>Click here</u> for more information on the RTC's COVID-19 response efforts.

About the RTC

The RTC is the transit authority, transportation planning organization, regional traffic management agency and administrator of Southern Nevada Strong, the regional planning effort for the Las Vegas valley. The RTC's vision is to provide a safe, convenient and effective regional transportation system that enhances mobility and air quality for citizens and visitors. The RTC encourages residents and visitors to use a variety of transportation choices to help reduce traffic congestion, clean the air and improve the quality of life in Southern Nevada. For more information about the RTC and its major initiatives or to download its transit app rideRTC, visit rtcsnv.com and stay informed by subscribing to our blog.

###